



SEMINAR ON MARCH 30TH 2020

Telepractice - Your guide to getting started

Organized by Special Counseling of Children with a Hearing loss in collaboration with Speech, Hearing and Language Therapy, University of Southern Denmark, Odense

How to make use of communication technology for online and direct contact in our field of work – yet still retain the important subtle signals of direct communication.

In which areas of communication, rehabilitation and cooperation will telepractice improve our intervention and give us more time to maximize the quality and quantity of the intervention? And how do we cope with the challenges?

We are honored to present three Australian and one Danish presenter, who all speak from years of experience, and we hope this day will inspire a launch of telepractice in Denmark.

Note: The presentations will be in English.

Time: 30th of March 2020 from 9.30 to 16.00

Place: Center for Høretab, Merkurvænget 2, Fredericia

We welcome professionals and educators within the field of pediatric audiology and counseling and others with an interest in the field.

- The national centers for counseling families and professionals (Specialrådgivningen til børn og unge med høretab and the three AVT-centers of Denmark)
- The pediatric audiological centers
- Speech, Hearing and Language therapists in the local counties
- Parent organizations (Decibel, Høreforeningen)
- Parents
- Universities' education of Speech, Hearing and Language Therapy and of Audiology
- Others

Goal: Provide insights on 'good practice' regarding telepractice in the fields of pediatric audiology, education of the deaf, listening and spoken language practice and counseling.

Price: Kr. 550,- including morning coffee with rolls, lunch and afternoon coffee.

Registration: <https://ckv.plan2learn.dk>

Deadline for registration: 16th of March 2020.

PROGRAM:

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| 9.00 - 9.30 | Registration. Coffee and rolls |
| 9.30 - 9.40 | Welcome and perspectives of the day
<i>Rineke Brouwer and
Flemming Wang Jensen</i> |
| 9.40 - 10.40 | Overview of the main benefits and challenges of telepractice in the field of pediatric audiology and (re)habilitation
<i>Emma Rushbrooke
Hear and Say, Brisbane, Australia</i> |
| 10.40 - 10.55 | Short break |
| 10.55 - 11.50 | Introducing telepractice to psychiatric care in the Region of Southern Denmark – experiences, challenges and benefits
<i>Kristine Falk Pedersen
Telepsykiatrisk Center, Region Syddanmark</i> |
| 11.50 - 12.35 | Lunch |
| 12.35 - 13.35 | Teletherapy: Planning and LSL sessions online
<i>Jessica Balfour-Ogilvy
Hear and Say, Brisbane, Australia</i> |
| 13.35 - 13.45 | Short break |
| 13.45 - 14.45 | Telementoring: Coaching and guiding professionals online
<i>Jayne Simpson Allen
Hear and Say, Brisbane, Australia</i> |
| 14.45 - 15.15 | Coffee break |
| 15.15 - 16.00 | Plenum: Reflections, discussion, perspectives for introducing telepractice to Denmark |

*Listening and Spoken Language Specialist (LSLS)
Auditory-Verbal Therapy (AVT)*



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Emma Rushbrooke

Emma Rushbrooke MPhil (Audiology), BA, DipAud, MAudSA, LSLS Cert AVT, RNC
Clinical Director, Hear and Say
AG Bell Academy Chairperson

Emma is an Audiologist and LSLS Certified Auditory-Verbal Therapist, currently Clinical Director of Hear and Say, an Early Intervention program for children with hearing loss. Over 20 years' experience working with children with hearing loss, specializing in implantable hearing technology and Auditory-Verbal Therapy. Research interests include telehealth, unilateral hearing loss and implantable technologies. Emma completed a Master of Philosophy in 2012 at the University of Queensland, researching the validity of remote mapping in children and she also co-edited the 2016 book "Telepractice in Audiology". Emma is the current Chair of the AG Bell Academy Board and is also involved in training and mentoring both nationally and internationally.



Jayne Simpson Allen

Jayne Simpson Allen Dip T., B Ed., M Ed., C.F., LSLSCertAVT

Program Leader – WorldWide, Hear and Say

Jayne's career has involved working with children who are Deaf or Hard-of-Hearing since she began her first job as a teacher of the deaf in 1985. She has worked for many years both in Australia and New Zealand. She became the first Certified Auditory-Verbal Therapist in New Zealand's South Island in 2000. Jayne relocated from Auckland, New Zealand to her home town Brisbane, Australia in August last year, and is currently working as Program Leader for WorldWide and Listening and Spoken Language Specialist AVT at Hear and Say. Jayne is the current Secretary and Certification Committee Member of the AG Bell Academy Board and she is passionate about training and mentoring listening and spoken language specialists nationally and internationally.

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Jessica Balfour-Ogilvy

Jessica Balfour-Ogilvy BAAppSci (Speech Pathology); LSLS Cert AVT; DipLM, CPSP

Clinical Manager - Listening and Spoken Language, Hear and Say,

Jessica graduated as a Speech Pathologist in 1988 and has been working as one for over 30 years. She has had extensive experience in many facets of childhood speech and language development. In the past 14 years she has worked exclusively at Hear and Say and became a Certified Auditory-Verbal Therapist in 2011. Jessica is currently the Clinical Manager, Listening and Spoken Language at Hear and Say. Jessica truly believes that the best intervention for children is as early as possible, using evidence-based practice and developing strong partnership with families. In 2020 Jessica and the Listening and Spoken Language Team are focussed on providing clinical programs that are resilient, relevant and innovative are paramount in providing clinical programs in the community.



Kristine Falk Pedersen

Kristine Falk Pedersen Engineer in Healthcare Technology, BA Techno-Anthropology

Implementation Consultant – Centre for Telepsychiatry, Region of Southern Denmark

Kristine is a consultant at Centre for Telepsychiatry (CTP). CTP is a research and development centre within the Mental Health Services in the Region of Southern Denmark, working on promoting the use of telepsychiatry and e-mental health to improve the quality and accessibility of care for people with mental health problems. Kristine's main responsibility is developing and implementing the video counseling intervention in the region. This involves training counsellors in video consultations, designing workflows, evaluating the intervention and advising on technical infrastructure for conducting video counselling. Kristine is also a training advisor and technical expert advisor in an international project regarding video-based communication.

Hear and Say, Brisbane, Australia present themselves:

Hear and Say is a world-leading Listening and Spoken Language (AVT) clinic and cochlear implant centre which opened in July, 1992.

Founded by Brisbane Speech Pathologist Dr Dimity Dornan AO, Hear and Say's name was chosen to emphasize that children living with hearing loss can learn to listen and speak.

Hear and Say employs more than 70 staff across five centres around Queensland, and via a Telepractice Program servicing rural, remote and international children and families.

Hear and Say works with more than 900 children enrolled in Early Intervention Program, Targeted Intervention, Cochlear Implant Program including audiology, and school hearing screening Program. The centre also offers training and information about the rare conditions: Microtia and Atresia.

We are proud to partner with Listening and Spoken Language centres across Australia, and in South Africa and England through the First Voice Alliance. Hear and Say collaborates internationally through their Research and Innovation division and provides professional development accreditation courses which are accredited by the AG Bell Academy.